

Student Experience Committee

The University's Committee Structure aims to put the University in a position of strength to deliver the evidence base that will enable us to engage with the OfS and its conditions of registration: [OfS - advice-and-guidance](#)

Individual Committees are expected to utilise a range of indicators, quantitative and qualitative intelligence and horizon scanning that will enable them to monitor and review trends and spot (early on) any issues that may affect compliance. In doing so, they are empowered to drive and effect changes accordingly.

Purpose and scope

To monitor and review the whole of the student lifecycle and take action and recommend improvements and enhancements

Terms of Reference

- To promote and implement the enhancement of the student experience
- To help manage student expectations and two way communications with students
- To monitor and ensure that work undertaken is in line with the Strategic Framework, the Student Success Strategy and the Student Charter
- To receive regular reports from other appropriate committees and task groups (e.g. Learning, Teaching, Assessment and Quality Committee; Retention and success task group), and take appropriate actions
- To use key data, relevant information and research to inform and enhance the overall student experience, keeping in mind the nature of the University and its engagement within the Community.
- To ensure a joined up approach with the Learning, Teaching and Academic Quality Committee, whilst not duplicating/replicating discussions/work from the Learning, teaching and Academic Quality Committee.

Reports

To Senate

Quoracy

50%, plus 1.

A substitute can attend in place of a member and members will need to inform the Chair and Secretary of the Committee if they are to send a substitute.

Frequency of meetings

4 per year

Membership

Executive Dean, Faculty of Arts, Society and Professional Studies (Chair)

Students' Union President (Co Chair)

Director of Student Services (Vice Chair)

Associate Deans (Faculty of Education)

Associate Deans (Faculty of Arts, Society and Professional Studies)

Chaplain

Deputy Registrar

Head of E-Learning

Head of Registry

Deputy Head of Registry Operations (Student Records and Support)

Director of Learning, Teaching & Scholarship/Deputy Director of Learning, Teaching & Scholarship

Director of Marketing & Communications

Director/Senior Representative of Library & Learning services

Executive Dean, Faculty of Education.

Head of Campus and Commercial Services

IT Support Manager

Students' Union Vice President

Plus others co-opted as appropriate to agenda

Servicing & arrangements for papers

Quality Office